

How is the office structured?



Fair mieten – Fair wohnen (Fair Renting – Fair Housing)

is a cooperative project managed by Angewandte Stadtforschung und Mieterberatung (Applied Urban Research and Tenant Advisory Services) GmbH, or asum, and Türkischer Bund in Berlin-Brandenburg e.V. (Turkish Federation in Berlin-Brandenburg), or TBB. Our work comprises both strategic elements and the provision of advisory and agency services.

The office is accordingly divided into two divisions: Strategy + Networking (asum) and Advice + Support (TBB).

We understand discrimination as a multi-dimensional phenomenon experienced by individuals and affecting society as a whole.



Our activities are dedicated to achieving housing without discrimination in Berlin.

How can you contact the office?

To arrange a consultation, please contact the Advice + Support division by telephone or e-mail.

We offer appointments at short notice. For all other enquiries, please contact the Strategy + Networking division. You can also report discrimination at www.fairmieten-fairwohnen.de/beratung.



Advice + Support TBB e.V.

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funded by



Berlin Office for the Prevention of Discrimination
in the Housing Market



**EQUAL TREATMENT
IS YOUR RIGHT: ALSO IN
THE HOUSING MARKET!**

WWW.FAIRMIETEN-FAIRWOHNEN.DE

What is the aim of the office?



The office aims to develop and implement a culture of non-discrimination within the housing market as well as to advise and support people experiencing discrimination.



To achieve this, we seek to establish an open dialogue with all relevant stakeholders. Our target groups include the housing industry, policymakers and administrative bodies, social welfare institutions and associations, help desks and civil society.



The ability to build on the experience of our partners and the insights we gain from our anti-discrimination counselling services is fundamental to our work.



What does the office do?

The Berlin Office for the Prevention of Discrimination in the Housing Market:

Advises and supports individuals experiencing discrimination in the housing market in accordance with the standards of qualified anti-discrimination counselling,

Empowers those experiencing discrimination and seeking advice to demand their legal right to be protected from discrimination,

Strengthens networking and cooperation among stakeholders who can contribute to non-discriminatory housing rental, advertisement and management,

Develops strategies to combat discrimination in the housing market,

Organises conferences, provides information on and raises awareness of discrimination in the housing market, legal options and limitations as well as specific ways to implement non-discriminatory allocation and management,

Documents cases of discrimination around access to housing, in existing tenancies and in neighbourhood conflicts,

Offers further education and training for a variety of target groups,

Raises awareness among and presents information for housing providers and their staff in order to jointly take preventative measures against discrimination.

What can I do if I am experiencing discrimination?

The office specifically supports people who experience discrimination in the housing market due to e.g.

- Their (assumed) background,
- Their language,
- Their religion,
- Their gender identity,
- Their sexual orientation,
- A disability or chronic illness,
- Their age,
- Their social status or caring responsibilities,
- As well as people experiencing discrimination due to a combination of characteristics.

The office advises and supports all people experiencing discrimination in the Berlin housing market: our services are **independent, partisan, confidential, free of charge and multilingual if required.**

Support services offered by the office include writing letters of complaint, involving other public authorities, accompanying clients e.g. to meetings with housing companies and providing advice in legal proceedings.